Interconnection of registration offices in Public Administration

A measure consolidated by the application of Laws 39/2015 and 40/2015

On the road to the full automation of e-government management and administrative procedures, the first step in the replacement of paper documents is e-records. Each public administration should have interoperable e-records, interconnected to those in the other public administrations.

The interconnection of e-records in the public administration has been a fact since 2012, when the first agencies that joined the network began to exchange entries on a regular basis using the Record Interconnection System (SIR) platform.

Significant progress has been made since then, both in the integration of public administrations and in the use of the platform. Only two years ago, in June 2015, the 1 million mark was hit for entries sent through the SIR platform (1,042,819, i.e. about 15,000 entries a month). **The current figures speak louder than words, as they can be translated into administrative efficiency in terms of shorter times to process entries and savings worth 4 euro per average entry processed electronically.**

- Almost 4 million entries sent through the SIR platform (3,968,192 as at 4 July), i.e. about 200,000 entries a month (196,559 in the last month).

- 2381 record offices help desk integrated into SIR from the national government (AGE), regional governments (CC.AA) and the more than 1000 local governments that are part of the network (1097, 57 in the last month).

- 88.63% entries containing e-documents attached, which means saving 21,358,248 sheets of A4 paper.

- Sharp increase in the number of e-record submissions (rec.redsara.es) by citizens and businesses, from 1000 a month on average before October 2016 to 33,949 in the last month.

Synergies between public administrations to send/receive record entries are particularly significant at the national level (AGE), with 50.72% entries sent and 46.87% entries received, and between local governments (EE.LL., sending 43.46% entries) and the corresponding regional governments (CC.AA., receiving 37.20% entries).

In terms of savings:

Savings by level of government	
Local governments (EE.LL.)	59.35%
National government (AGE)	34.01%
Regional governments (CC.AA)	6.49%

Others	0.16%

Outlook for the SIR platform over the next few months

The entry into force of Law 39/2015 and the publication of Resolution 3 May 2017 from the Office of the Secretary of State for Civil Service, laying down the terms and conditions for regional and local governments joining the GEISER/ORVE platform as a mechanism to access e-records and the record interconnection system gave a **major impetus to the integration of public administrations into the platform**. Consequently, **the number of exchanges is expected to increase considerably over the next few months**. Moreover, both the AGE and the CC.AA. are expected to make a more widespread use of sent record entries, focousing not only on reciving entries

At the national level (AGE), the common record service in the GEISER cloud is extensively used in five ministries (MINHAFP, MINETAD, MEYSS, MAEC, MJU), while four others are expected to start using it soon (MECD, Presidency, MEIC, Defence).

In the case of regional governments (CC.AA.), four of them are joining the network in the next few months: Catalonia, Basque Country, Balearic Islands and Murcia. Once they have been certified, they will use their own record applications.

As to local governments (EE.LL.), many in Andalusia will be integrated soon, after being unable to do so because they did not have the legal instruments to enable exchanges. The table below shows EE.LL. integration into SIR.

	SIR coverage – Local governments	
	% population	% integrated EE.LL.
Canary Islands	100.00%	100.00%
Madrid	100.00%	100.00%
Murcia	75.00%	80.00%
Asturias	73.90%	61.54%
Extremadura	63.67%	41.40%
Castile-La Mancha	37.72%	16.40%
Castile-León	46.49%	12.80%
Galicia	31.94%	9.87%
La Rioja	67.73%	6.90%
Valencia	38.84%	5.89%
Balearic Islands	0.99%	1.54%
Aragón	9.25%	1.50%
Andalusia	4.61%	1.03%

Last but not least, 26 universities are gradually joining SIR through the GEISER common record service.

Conclusions

Along with the increase in the number of SIR exchanges, improvements are being made in the two e-record services in the cloud offered by the Secretary General for E-Government (SGAD), namely, ORVE, for small or medium-sized public administrations, and GEISER, for large administrations like ministries, regional governments, provincial governments or local governments with high numbers of citizens.

These improvements are aimed at both the number of functions or features, in compliance with Article 16 of Law 39/2015, and greater capacity, better performance and higher speed in exchanges.

In addition, a formula is being developed for certified apps integrated into SIR (about 20 at present), simplifying certification procedures and improving scalability in the face of technical changes in the platform.

Likewise, an automated solution is being offered to big e-record users at rec.redsara.es.

All further developments in the SIR platform will be announced on the news section of the E-Government Website (PAE) and in the PAe Newsletter.

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