

Slovensko predsedstvo EU 2008 Slovenian Presidency of the EU 2008 La Présidence slovène de l'UE 2008

## 50th MEETING OF EUPAN DIRECTORS GENERAL RESPONSIBLE FOR PUBLIC ADMINISTRATION

Brdo, 28 and 29 May 2008

## RESOLUTION ON THE E-GOVERNMENT WORKING GROUP

The Directors-General acknowledge that the work of the Slovenian Presidency has greatly contributed to the momentum of the implementation of the i2010 e-Government Action Plan, reinforced in the Ministerial Declaration on e-Government, adopted in September 2007. The work of the e-Government Working Group is focused on achieving better public administrations according to the priority areas of the EUPAN Medium-Term Programme 2008-2009 (MTP). In this respect, the Directors-General wish to acknowledge progress and results as well as future orientations in the exposed MTP working areas.

The work of the e-Government Working Group continues in the direction established by the MTP that e-Government can improve the satisfaction of users, facilitate access to services, increase efficiency, lower costs, enhance transparency and speed up access to public information. The Directors General strongly support the exchange of experiences between the members of the e-Government Working Group through the discussion on best practices.

The Directors General take note of the fact that the e-Government sphere is gradually becoming an integral part of most European and national policies. Moreover, the cooperation of the Member States in the field of e-Government is extremely important for ensuring the interoperability of public services and the development of quality public administration as one of the basic elements for a competitive economy. The initiatives, started during the Slovenian Presidency by presenting the development of the first operational cross-border European project with two services – the registration of temporary residence for foreign persons and the establishment of limited liability companies, lead to proper interoperability and electronic identification across the EU. The Directors General consider that such activities are also of great importance for the realisation of the Service Directive requirements by 2009. Significant priority of the Working Group was given to e-Democracy as a promoter of transparency and public involvement in the creation of policies and decision making.

Closely connected and in line with the Council conclusions of March 2007, the e-Government Working group emphasised the role of e-Government in the reduction of administrative burdens. This plays an important part in simplifying unnecessary bureaucratic procedures, and e-Government is paving the way to simplification, debureaucratisation of administrative procedures and removal of administrative



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barriers undertaken by both the European Commission and by national governments through improving the quality of services and responsiveness of public administration. The main work of the Working Group was focused on exchanging experiences and achievements in reducing administrative burdens for citizens taking advantage of e-Government. The Directors General recognise and support the essential meaning of the newly established informal learning team on reduction of administrative burdens for citizens.

## The Directors General:

- Acknowledge the efforts of Slovenia in creating the Centre for e-Governance
  Development and inviting the incoming presidencies to contribute to this aim
  by adding value with their know-how and expertise;
- Agree that the e-Government Working Group should, in the coming years, reinforce its coordination with complementary e-government activities as stimulated by the European Commission or the OECD. The group will work on complementary issues that can add international, national, regional and local value;
- Recognise the high value of all contributions made by the members of the e-Government Working Group in order to exchange experiences and practices;
- Acknowledge the effort of the Slovenian Presidency to promote a more action-oriented approach to democratic and user-centric public administrations.