

tecnimap 2010



Presidencia Española de la Unión Europea



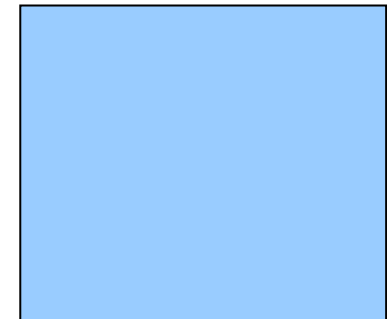
The Malta Experience

Interoperability at a National Level

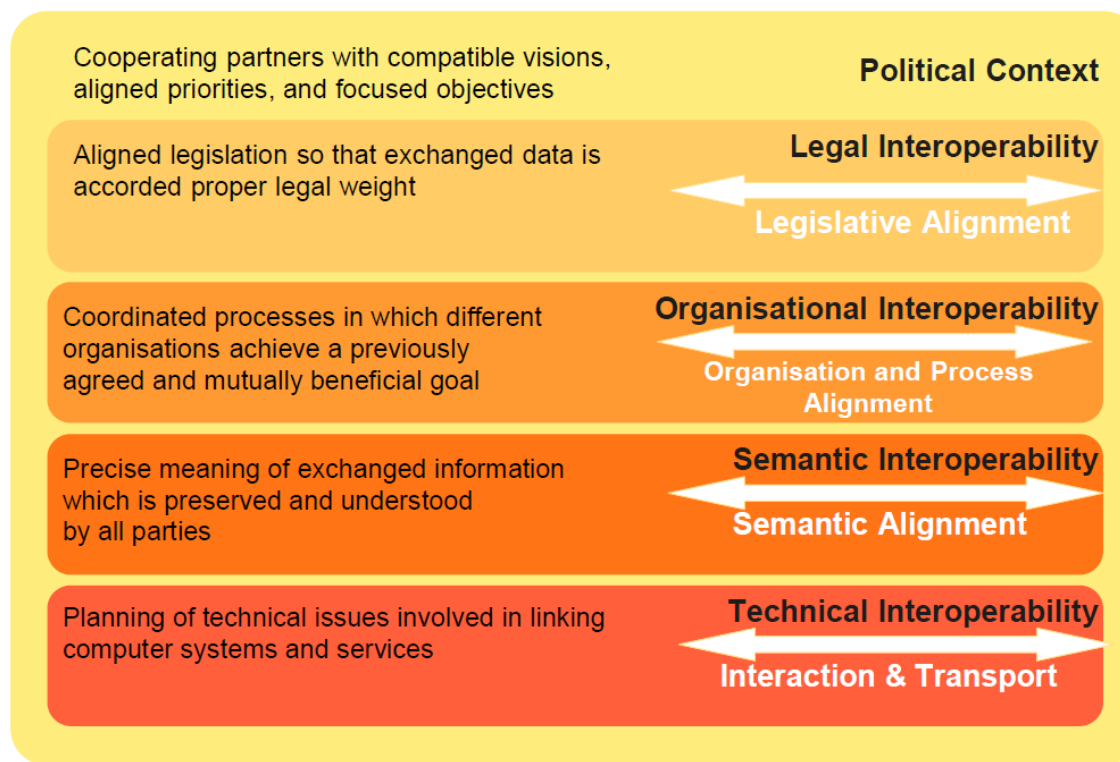
Interoperability solutions for European
Public Administrations (ISA)

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Malta Information Technology Agency
(MITA)



Is Malta implementing interoperability at a National level Successfully?



European Interoperability Framework for Public Services (EIF) V2.0 dated Nov 2009

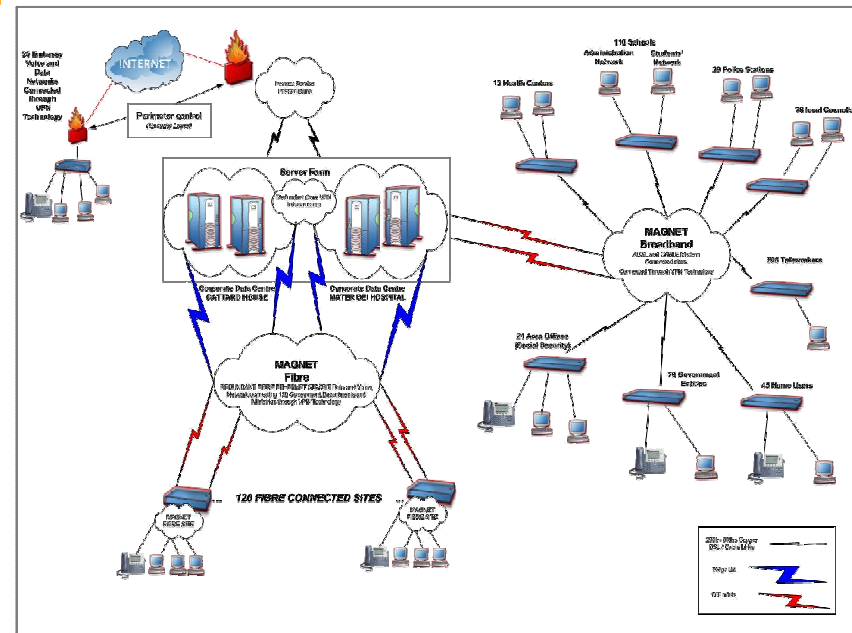
- Since 1990, **ICT has been seen as a key asset** to transform public service delivery
- Since 2001, Malta has had a **Minister responsible for ICT**
- Incumbent Minister is a **visionary, an implementer and is a champion for ICT**
- Malta has a **Vision 2015** with ICT being one of the 7 sectors for development
- Malta has a National ICT Strategy – the **smartisland**
- In May 2008, Cabinet of Ministers **approved statute of the Malta Information Technology Agency** (MITA) as Government's institutional response to long-term ICT policy making and programme execution

- **e-Commerce Act** - establishes a legal framework for **e-signatures** and **certification** service providers
- Information Security legislation such as:
 - **Data protection** - provides a minimum level of protection to facilitate the free flow of information
 - **Computer misuse** provisions in the criminal code - create offences applicable in the ICT sector
- Legislation relying on Interoperability:
 - **Services (Internal Market) Act** - impacts the manner in which the Public Sector is to deliver electronic public services
 - **Infrastructure for Spatial Information Regulations under the Development Planning Act** – implement the INSPIRE Directive

- MITA set up in 2009 with the following **mandate**:
 - Be the Central driver of **ICT policy, programmes and initiatives in Malta**
 - Deliver and manage the **execution of all ICT programmes** in Government with the aim of enhancing public service delivery
 - Provide **efficient and effective ICT infrastructure services** to Government
 - Proliferate the further **application and take-up of ICT in society and economy**
 - Promote and deliver programmes aimed at **enhancing ICT education** and the use of ICT as a learning tool
- **Ministry Office of CIOs**:
 - Authority delegation to empower them to operate within a **decentralised ICT management**
 - Take responsibility for **vertical operational responsibilities** whilst widening their strategic oversight

- MITA Board of Directors responsible for National and Government ICT; MITA CEO is the Government CIO
- MITA is adopting a number of **key policies** based on best practices and enhanced IS governance:
 - Higher-value **programme management** instead of systems development
 - Drivers of investment are **transformation** and **cost reduction**
 - Accelerated **decentralisation and delegation** of functions to offices of CIOs and line departments
 - **Open standards** as a rule in all solutions – proprietary solutions an exception
 - Accelerating the adoption of non-disruptive and cost-effective **Open Source** solutions
 - New long-term **financing model** for Core Information Systems
 - **Outsourcing** to private sector and international best-practice players

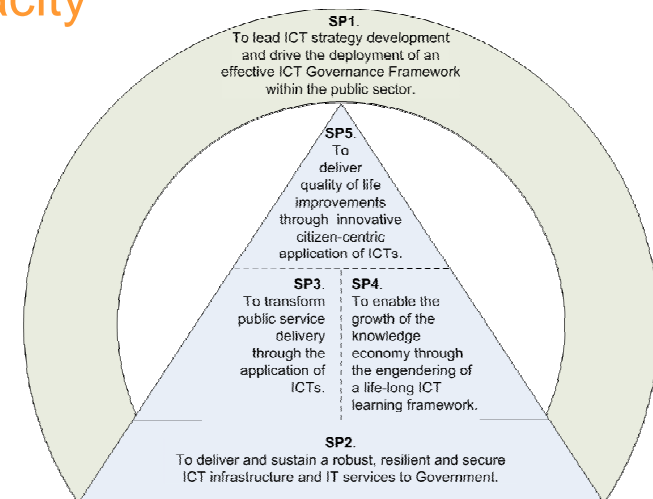
- Malta **Government-wide Network**
- Active-Active **Corporate Data Centre** Environment
- Consolidated **e-Government platform**
- Government-wide **Internet Service platform**
- Government-wide **Email Service**



- **e-Government shared services** including:
 - Electronic identity, Payment-gateway and M-gov gateway
 - e-Services that interoperate with private sector providers
- **Identity Management:**
 - Common database and corporate data repository
 - National Identity Management
- Government **corporate information systems** (including):
 - Accounting
 - Human Resource Management
- **Information Systems at EU level** (including):
 - Schengen
 - Customs

- National and Government ICT **strategy**
- Government ICT **budgeting**, planning and governance
- **Enterprise Architecture** responsible for ICT policies, standards, compliance
- ICT **Call Centre**
- **Information Security**
- **Sourcing** Services
- **Technological** Services

- Establishment of a **National ICT Professional Body**
- Establishing a **National Skills Alliance** and an **e-Skills Competence Framework**
- Leading the **Next Generation Network** deployment in Government
- Definition of an **Information Systems Master Plan** for Government
- Scaling up Government's **data centre capacity**
- Deploying **corporate shared services**
- **e-Government 2.0**
- **Smart Learning**
- **E-Health** and the electronic patient record



We consider that we have been successful at implementing interoperability at a National level

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We wish to contribute to achieving interoperability between EU public administrations.

Thank you

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