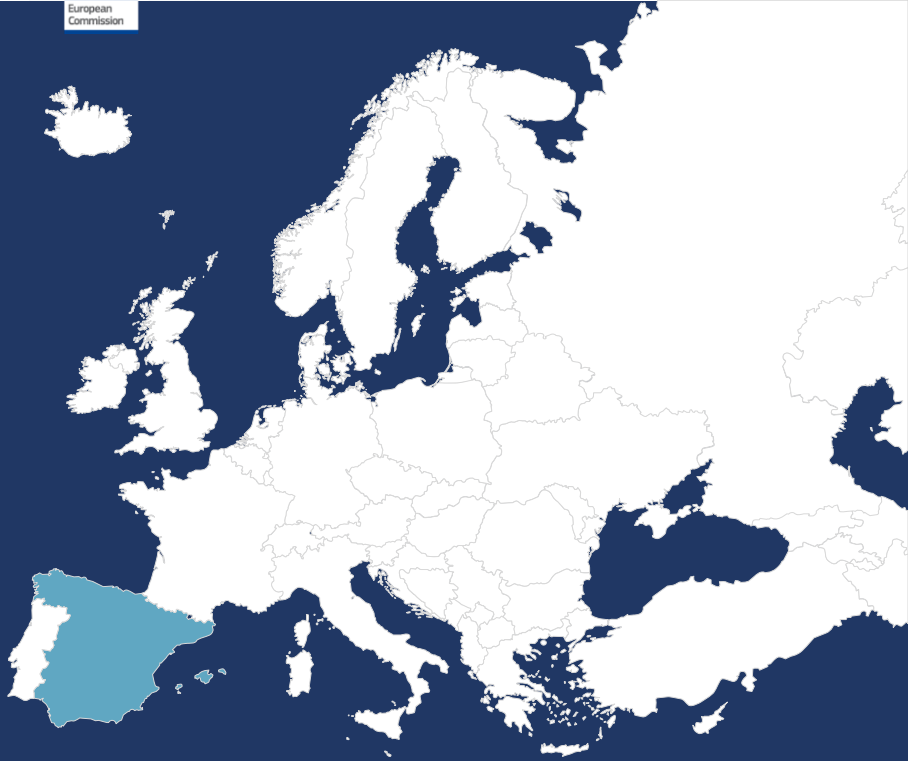# SPAIN

Digital Public Administration Factsheet 2024

Main developments in digital public administrations and interoperability

JULY 2024

HIGHLIGHTS - KEY PROJECTS

- **RETECH Ciberseguridad** is a Spanish strategic initiative to develop the cybersecurity ecosystem. The first phase will see INCIBE working in conjunction with 15 autonomous communities. The RETECH Cybersecurity programmes aim to attract and cultivate talent in the cybersecurity sector, by providing training in cybersecurity at both the supply and demand levels. In addition, initiatives will be launched with the aim of training and raising awareness among the public about basic cybersecurity skills.

- GovTechLab (GTL) is an innovation lab launched by the Spanish Government as part of the 2026 Digital Spain Strategy and the Public Administration Digitalisation Plan 2021-2025. The GTL aims to foster open innovation by connecting innovative companies with public administration through challenge-based contests. It also supports blockchain initiatives in Europe and provides a collaborative space for workshops and knowledge sharing. Additionally, the GTL undertakes a project to promote clear language in public administrations.

Key figures
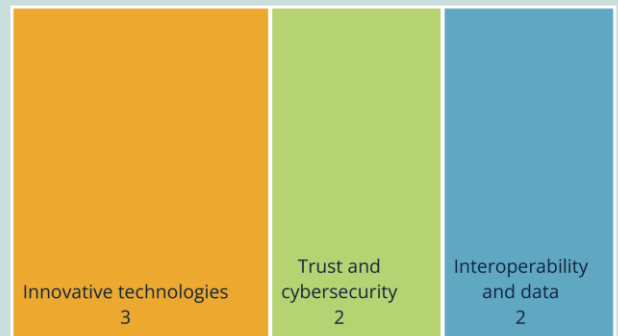
7 new initiatives adopted in 2023–2024

| Innovative technologies 3 | Trust and cybersecurity 2 | Interoperability and data 2 |

Figure 1

Number of initiatives per topic adopted in 2023–2024

Towards the Digital Decade targets set for 2030: DIGITAL PUBLIC SERVICES

eID scheme (≥1)

YES

eHealth records (0–100)

84.6%

Digital Public Services for Citizens (0–100)

84.2%

Digital Public Services for Businesses (0–100)

91%

Source: Digital Economy and Society Index (DESI)

DIGITAL TRANSFORMATION OF PUBLIC ADMINISTRATIONS

- Digital Spain 2026 is Spain's updated digital transformation strategy, succeeding Digital Spain 2025. It includes almost 50 organized into ten strategic areas, aimed to drive economic growth, social equity, and productivity through digital progress. Noteworthy new features include the Strategic Projects for Economic Recovery and Transformation (PERTE) and the RETECH initiative.

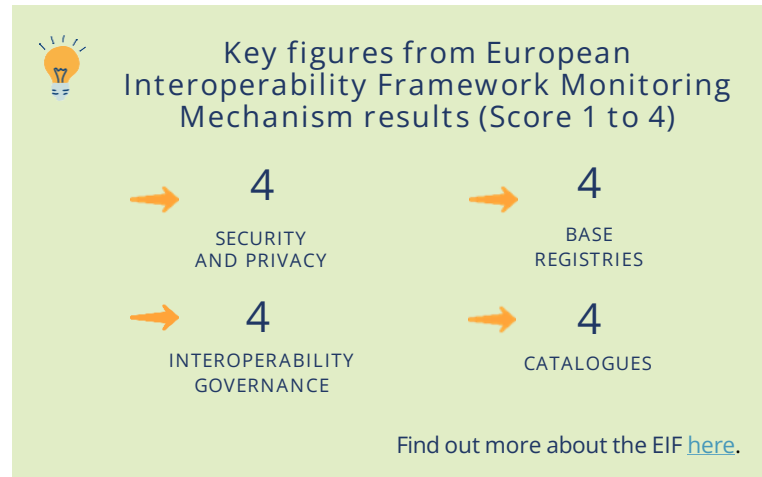## DIGITAL TRANSFORMATION OF PUBLIC SERVICES

- The Ministry of Economic Affairs and Digital Transformation has deployed a new app called My Citizen Folder, available to citizens on Android and IOS. The app has been very well received by the public. In the updated version of My Citizen Folder, under the My Topics section, users can now access information about the last year of their working life, the environmental rating of their vehicles, and also obtain documentation related to social benefits, its history and the level of dependency. In the Records tab, users can access the files from various public administrations. The app is currently linked to the majority of State administration bodies, all 17 autonomous communities, and two autonomous cities. Additionally, the notification service alerts users about important events like the expiration of documents (e.g. the ID card or driver's license), or appointments (e.g. vehicle inspections).

TRUST AND CYBERSECURITY

- The Cybersecurity Operations Centre for the entire General Administration of the State and its public bodies, has the mission to safeguard against cybersecurity threats and cyberattacks. The aim is to enhance the ability to prevent, detect and respond to security incidents, as well as to improve the ability to track and detect cybersecurity threats more effectively in a centralised manner. This endeavour is expected to result in substantial savings in terms of finances, labour and time. AI tools will be integrated into the COCS platform to enhance threat detection and response capabilities. By applying AI-powered analysis and machine learning technologies, the platform will improve the identification of patterns, anomalies, and potential threats more efficiently.

INTEROPERABILITY AND DATA

- The EBSI-NE project is a collaborative initiative between 24 organisations from 14 European countries, all renowned for their expertise in Distributed Ledger Technologies and previous European Blockchain Services Infrastructure (EBSI) initiatives. Spain's central mission is to enhance the EBSI network by adding 18 new validator nodes into the production network and delivering comprehensive support services to all EBSI relevant stakeholders. By strengthening the EBSI network and providing crucial support services, EBSI-NE is speeding up the adoption of blockchain technology throughout Europe.

- Spain leads the Consortium DC4EU, which aims to contribute to a new approach in identity, data, and the Once-Only principle to empower citizens. DC4EU kicked off in 2023 with a focus on identifying and applying all these aspects in the education sector, particularly in issuing educational credentials and professional qualifications. It also operates in the social security sector by implementing the portable document A1 (PDA1) and the European Health Insurance Card (EHIC).

Key figures from European Interoperability Framework Monitoring Mechanism results (Score 1 to 4)

→ 4 SECURITY AND PRIVACY

→ 4 BASE REGISTRIES

→ 4 INTEROPERABILITY GOVERNANCE

→ 4 CATALOGUES

Find out more about the EIF here.

INNOVATIVE TECHNOLOGIES

- The central administration GovTechLab Strategy has been launched in the first semester of 2023, allocating EUR 27 million for its deployment. One of the initiatives included into GovTechLab is the emphasis on clear communication by the administration.

- In Measure 7 of the Digitalisation Plan for Public Administrations there is a focus on developing Cloud infrastructure services. Approved in 2023, this measure aims to establish hosting infrastructures for processing data from various ministerial departments in redundant centres.